

ACB CONSUMER DISCLOSURES AND REFUND POLICY

This is an attempt to collect a debt. Any information obtained will be used for that purpose.

Making a payment does not establish a payment arrangement. Making a settlement offer does not establish a settlement agreement. Payment arrangements and settlement agreements are established only when expressly approved (either orally or in writing) by an Aurora Collection Bureau representative.

You may always **unsubscribe** or update your personal information by contacting us via email, telephone or mail*.

If you feel a payment was inappropriately applied from your account, it is your responsibility to contact Aurora Collection Bureau as soon as reasonably feasible via email, telephone or mail.*

Refunds are handled on a case-by-case basis. If you feel you are due a refund, please contact our office directly.*

*Our email address is info@acbcollection.com. We can be reached by telephone at 303-722-0500 or Toll Free at (877) 729-6699, Monday through Friday from 7:30 A.M. to 4:30 P.M. (MT). Our mailing address is 2442 S Downing St., Ste 200, Denver, CO 80210.

This communication is from Aurora Collection Bureau, a debt collector attempting to collect a debt.